

Date of Memo: February 06, 2024 Current Meeting: February 15, 2024 Board Meeting: February 22, 2024

#### **BOARD MEMORANDUM**

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors

**THROUGH:** Interim President/CEO Jennifer Pyrz

**FROM:** Chief Information Officer Marcus Burnside

**SUBJECT:** Consideration and approval of Microsoft Dynamics 365 (D365) Licensing

#### **ACTION ITEM A – 6**

## **RECOMMENDATION:**

In a manner consistent with IPTC procurement award standards, it is requested that the Board authorize the Interim President/CEO to enter into a purchase agreement with Crowe Horwath LLP to provide D365 licensing in an amount not to exceed \$165,691.

#### **BACKGROUND:**

In May 2022, IPTC migrated its Enterprise Resource Planning (ERP) platform from Microsoft Dynamics AX (on-premises) to Microsoft Dynamics 365 (cloud-based). An ERP environment manages day-to-day business activities such as accounting, procurement, project management, risk management and compliance, and supply chain operations. Crowe Horwath LLP was selected as our Cloud Service Provider (CSP) at the December 2020 Board of Directors Meeting. The new cloud-based platform allows IPTC to leverage new ERP features and modules for enhanced enterprise capabilities, increased accessibility and scalability for business continuity, and reduced cybersecurity threats to the ERP platform.

#### **DISCUSSION:**

The Microsoft Dynamics 365 (D365) environment is licensed for production use through March 31, 2024. This procurement will allow IPTC to license its production environment from April 1, 2024, to March 31, 2025. As with all Microsoft cloud products, D365 licenses are purchased annually, and the cost and quantity may change due to additional license usage or costs.

#### **ALTERNATIVES:**

The Board could choose not to purchase the D365 licensing renewal. However, IPTC will no longer be able to use its ERP environment, severely impacting the agency's operations.

### **FISCAL IMPACT:**

The funding for this project will be from the Information Technology operating budget. Our D365 licensing was \$134,393 for FY2022 and \$150,018 in FY2023. IPTC will explore the cost variance between pricing with our Microsoft Enterprise Agreement (EA) and the selected D365 CSP, Crowe Horwath LLP, for 2025. If the EA pricing is discounted more than our CSP pricing, we will incorporate the D365 licensing with our EA vendor, Dell Marketing, LLC.

## **DBE/XBE DECLARATION:**

There is no DBE goal associated with this procurement.

# **STANDING COMMITTEE DISCUSSION/RECOMMENDATION:**

This action will be reviewed by the Finance Committee on February 15, 2024 and will be recommended for the Consent Agenda.